



March 24, 2020

M-2020-3020055

Pennsylvania Public Utility Commission  
Secretary's Bureau  
Commonwealth Keystone Building  
400 North Street  
2<sup>nd</sup> Floor, Room-N201  
Harrisburg, PA 17120

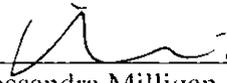
**Re: TAG Mobile, LLC – COVID-19 RESPONSE**

To Whom It May Concern:

In light of the challenges facing many of our subscribers due to the COVID-19 pandemic, TAG Mobile, LLC ("TAG") will be providing a free 5GB data top up to all of our Lifeline subscribers after they have exhausted the data provided by their plan. TAG will provide this once per billing cycle for each subscriber as they use all of their data and the extra 5GB will expire at the end of that billing cycle. TAG began implementing this on March 18, 2020 and plans to do so until May 17, 2020. Tag will be sending notices to subscribers to let them know that the 5GB will be added.

Please let me know if you have any questions or require additional information. You can reach me at [cassandra.milligan@tagmobile.com](mailto:cassandra.milligan@tagmobile.com) or 214-390-4284.

Respectfully submitted,

  
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Cassandra Milligan  
Manager, Regulatory and Compliance

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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701 E. Plano Pkwy  
Suite 408  
Plano, TX 75074

NORTH TEXAS TX P&DC  
DALLAS TX 750  
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